



First Data™



# Doncaster Metropolitan Borough Council

## DMBC Grows Purchasing Card Programme with First Data's d.cal Solution

Doncaster Metropolitan Borough Council (DMBC) has had a purchasing card programme since 2001. Initially the card programme was managed using an internal system that did not meet requirements. DMBC went to the market for a card management system in 2006 and chose First Data's d.cal Purchasing Card Manager (PCM) solution. Since then, DMBC has seen their card programme grow significantly with annual spend now in the region of £1.5 million and some 400 cards issued throughout the authority.

### DMBC has three key procurement objectives:

- To obtain value for money on procured goods and services
- To continuously improve the procurement process to ensure it remains economic, efficient and effective
- To oversee and manage the authority's supply chain

DMBC views purchasing cards as an instrumental part of the procurement process and a contributor to meeting the Council's objectives. Doncaster's PCM solution also enables its Arms Length Management Organisation (ALMO) — St. Leger Homes to manage its card spend with the solution. PCM facilitates sub-administrators in different business entities managing their own card programmes and provides HQ-level analysis for the entire card programme.

The recent floods took purchasing cards to a new level for the Council, enabling it to react quickly and purchase emergency goods, which would otherwise have had to go through the standard purchase-to-pay process. The customised interface file from PCM then ensured that the Council could see all expenditures in near real-time in their ledger system.

### Objectives

- To obtain value for money on procured goods and services
- Easy access to MI data to manage and oversee card spend and activity within the Council
- To incorporate ALMO organisations where feasible

### Why d.cal

- Secure Web-based solution
- Daily online eStatements
- Merchant analysis reporting and preferred supplier indicators
- Sophisticated structure to incorporate ALMO requirements
- Ability to interface with ledger system

### Results

- Full MI reporting for internal analysis
- Detailed audit trails
- Efficiency in purchase-to-pay process

"Purchasing Card Manager has enabled the authority to maintain control and visibility of over-spend patterns despite a significant increase in the number of cards being used"  
Alan Stoves, Revenues Manager, Doncaster Metropolitan Borough Council

## A Global Leader in Electronic Commerce

First Data powers the global economy by making it easy, fast and secure for people and businesses around the world to buy goods and services using virtually any form of payment. Serving millions of merchant locations and thousands of card issuers, we have the expertise and insight to help you accelerate your business. Put our intelligence to work for you. In October 2007, Deecal International became a part of First Data, bringing the d.cal system into the First Data suite of products.

For more information, contact your First Data Sales Representative or visit [firstdata.com](http://firstdata.com).